OMB No. 0938-1378 Expires:7/31/2024



# INDIVIDUAL ENROLLMENT REQUEST FORM TO ENROLL IN A MEDICARE ADVANTAGE PLAN (PART C)

#### Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

# To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

#### When do I use this form?

You can join a plan:

- Between October 15–December 7 each year (for coverage starting January1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

# What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

**Note:** You must complete all items in Section 1. The items in Section 2 are optional — you can't be denied coverage because you don't fill them out.

#### Reminders:

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

## What happens next?

Send your completed and signed form to:

Ochsner Health Plan Sales 1450 Poydras St. Suite 110 New Orleans, LA 70112

Once they process your request to join, they'll contact you.

## How do I get help with this form?

Call Ochsner Health Plan at (855) 431-3495. TTY users can call 711.

Or call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

**En español:** Llame a Ochsner Health Plan al (855) 431-3495/TTY: 7110 a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

# Individuals experiencing homelessness

 If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Atm: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.



Section 1 - All fields on	this page are required	d (unless marke	d optional)		
Select the plan you want to join	n:				
☐ Ochsner Health Plan Premi	ier (HMO) 🔲 Ochsner	Health Plan Freedo	om (HMO POS)		
☐ Ochsner Health Heroes (HM	IO POS) (MA only plan – No	Part D)			
FIRST name:	LAST name:	Middle Initial (option	onal):		
Birth Date: (MM/DD/YYYY)	Sex:	Phone Number:			
(/	☐ Male ☐ Female	( )			
Permanent Residence street address (Don't enter a PO Box):					
City: Par	rish (optional):	State:	ZIP Code:		
Mailing address, if different from	your permanent address (PC	Box allowed):			
Street address:					
City:	State:	ZIP Code:			
Your Medicare information:					
Medicare Number:			_		
Answer these important questions (Premier and Freedom plans only):					
Will you have other prescription of Plan? ☐ Yes ☐ No	drug coverage (like VA, TRIC	CARE) in addition to	Ochsner Health		
Name of other coverage:					
Member number for this coverag	e:				
Group number for this coverage:					



#### IMPORTANT: Read and sign below:

- I must keep both Hospital (Part A) and Medical (Part B) to stay in **Ochsner Health Plan**.
- By joining this Medicare Advantage Plan, I acknowledge that **Ochsner Health Plan** will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below).
- Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that when my **Ochsner Health Plan** coverage begins, I must get all of my medical and prescription drug benefits from **Ochsner Health Plan**. Benefits and services provided by **Ochsner Health Plan** and contained in my **Ochsner Health Plan** "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor **Ochsner Health Plan** will pay for benefits or services that are not covered.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
  - 1) This person is authorized under State law to complete this enrollment, and

Signature:	Today's date:
If you're the authorized representative, sign above	and fill out these fields:
Name:	Address:
Phone number:	Relationship to enrollee:



Section 2 - All fields on this page optional				
Answering these questions is your fill them out.	choice. You can't be denied coverage because you don't			
Are you Hispanic, Latino/a, or Spanis	h origin? Select all that apply.			
<ul> <li>No, not of Hispanic, Latino/a, or Sp</li> <li>Yes, Puerto Rican</li> <li>Yes, another Hispanic, Latino/a, or origin</li> <li>I choose not to answer.</li> </ul>	Chicano/a			
What's your race? Select all that appl	y.			
<ul> <li>□ American Indian or Alaska Native</li> <li>□ Chinese</li> <li>□ Japanese</li> <li>□ Other Asian</li> <li>□ Vietnamese</li> <li>□ I choose not to answer.</li> </ul>	□ Asian Indian □ Filipino □ Korean □ Other Pacific Islander □ White □ Black or African American □ Guamanian or Chamorro □ Native Hawaiian □ Samoan			
Select one if you want us to send you information in an accessible format.				
☐ Braille ☐ Large print	☐ Audio CD			
Please contact <b>Ochsner Health Plan</b> at (855) 431-3495 if you need information in an accessible format or language other than what is listed above. Our office hours are 8 a.m. to 8 p.m. seven days a week from October 1st to March 31st and 8 a.m. to 8 p.m. Monday through Friday April 1st to September 30th. TTY users should call 711.				
Do you work? ☐ Yes ☐ No	Does your spouse work? ☐ Yes ☐ No			
List your Primary Care Physician (PCP), clinic, or health center:				
Are you a current patient of this Prima	ary Care Physician (PCP)? ☐ Yes ☐ No			
E-mail address:				



#### **PRIVACY ACT STATEMENT**

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

Agent Information		
Name of agent/broker if assisted in enro	ollment:	
NPN Number:		
Effective Date of Coverage:	Date Application Received by Agent:	
ICEP/IEP:AEP:	SEP (type):	Not Eligible:



### ATTESTATION OF ELIGIBILITY FOR AN ENROLLMENT PERIOD

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

□ I am new to Medicare.
☐ I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
☐ I recently moved outside of the service area for my current plan, or I recently moved and this plan is a new option for me. I moved on (insert date)
☐ I recently was released from incarceration. I was released on (insert date)
☐ I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date)
☐ I recently obtained lawful presence status in the United States. I got this status on (insert date)
☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date)
☐ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date)
☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.



□ I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date)
□ I recently left a PACE program on (insert date)
☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date)
☐ I am leaving employer or union coverage on (insert date)
☐ I belong to a pharmacy assistance program provided by my state.
☐ My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
☐ I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date)
☐ I was enrolled in a Special Needs Plan (SNP), but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date)
☐ I was affected by an emergency or major disaster as declared by the Federal Emergency Management Agency (FEMA) or by a Federal, state, or local government entity. One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster.

If none of these statements applies to you or you're not sure, please contact, please contact **Ochsner Health Plan** at (855) 431-3495. (TTY users should call 711) to see if you are eligible to enroll. We are open 8 a.m. to 8 p.m. seven days a week from October 1st to March 31st and 8 a.m. to 8 p.m. Monday through Friday April 1st to September 30th.